

Werner Electric Supply

INDUSTRY

Industrial distribution

THE CHALLENGE

Werner Electric Supply's distribution center holds some 28,000 items in inventory, with 30% of its customers are contractors, 30% industrial and 20% MROs. Having a warehouse operation that delivers value-added services & order fulfillment cycle in less than 24 hours in a fierce competitive landscape is a major challenge.

TECSYS' SOLUTION

Warehouse Management, Transportation Management & Business Intelligence. Users are leveraging TECSYS' supply chain platform extensively to adapt the system on the go to their ever changing needs and deliver real value to their customers.

THE BENEFITS

99.9% accuracy

Achieved a zero order backlog at the end of each day

Secondary packing process eliminated

The ability to make adjustments on the fly

The ability to continuously improve

Increase in accuracy to

99.9%

Order backlog at the end of each day

0

« As a wholesale electrical distributor, we are focused on the customer. We try to add value to products delivered to small customers or large customers. In our industry, competitors, most of the times, are selling the same products or comparable ones, so there is no competitive advantages with just selling products. What we really strive in our operation is to extend unique services that will put us ahead of our competitors. »

Kyle Arndt

Value-Add Engineer at Werner Electric Supply



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